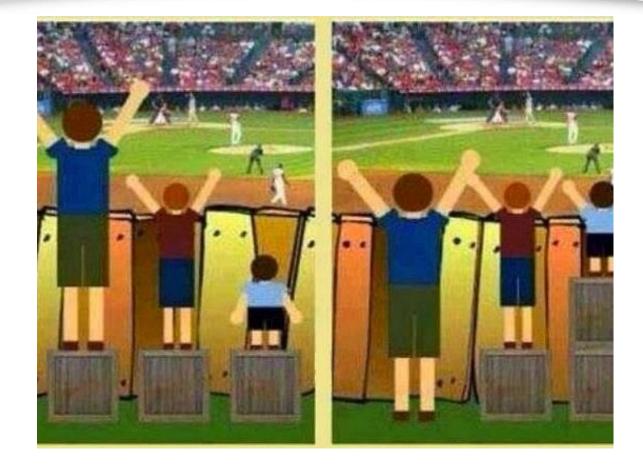


## Net Neutrality in a Digital Economy

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# Do all consumers want equality all the time?

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# Outline

- Definition
- How ISPs Discriminate
- Jamaican Example
- The Issue
- Arguments For and Against
- Anti-trust's View
- Conclusion

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### Definition

- Net Neutrality (NN)
  - The obligation of ISPs providers to
    - Treat all content on their network equally
    - Not discriminate among content providers



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#### How ISPs Discriminate

- Blocking
  - Occurs when ISPs discard data traffic from a particular source
  - ISPs are able to block a content provider while supporting a competitor
  - Jamaica e.g.
    - ISPs allegedly blocked VoIP (Viper) which rivaled own voice services



#### How ISPs Discriminate

- Throttling
  - Occurs when ISPs intentionally slow data transmission base on source or type of data
  - ISPs are able to slow content from certain content providers relative to rivals
  - E.g.
    - Netflix claimed in 2014 that Comcast was slowing its video streaming/customers experience buffering



#### How ISPs Discriminate

- Paid Prioritization
  - content owner pays ISPs to prioritize its content when network is congested
  - ISPs prioritize its own content
  - *Е.g.* 
    - In 2014, Netflix had paid prioritization with Comcast



#### Jamaican Example

- ISPs provides services to online advertising agency
- ISPs owns online newspaper
- ISPs blocks ads on its newspaper platform generated from online advertisers
- Market for online advertising affected

#### The Issue



- Should the outcome of the market for Internet services be dictated by:
  - Net neutrality regulations?
  - Market forces?
- Should online discrimination be a per se violation?



#### For

- ISPs favour
  - their own content
  - content owners who pay for "fast lanes"

- Consumers' choice adversely affected
- Net neutrality protects free speech & democratic participation

#### Against

- No evidence of ISPs excluding rival content
- Antitrust protects the competitive process
- Antitrust protects non-economic goals to the extent that they are valued by consumers



### Antitrust's View

- Discrimination
  - Anti-competitive
  - Benign
  - Pro-competitive
- Consumer demand drives market forces
  - Market forces
    - Punish ISPs that throttle/exclude desired content
    - Reward ISPs that prioritise desired content



#### Antitrust's View

- Net neutrality
  - Condemns without analyzing facts
  - Block ISPs conducts that are benign/procompetitive
  - Inefficient allocation of scarce resources



- - Consumers' reaction to ISPs strategies
    - underestimated
  - Antitrust involvement
    - forbid ISPs to foreclose rival content
  - The market + competition agency
    - best outcome





#### **Equality** *≠* **Consumers preference**